



Metro Communications

911

500 North Minnesota Avenue
Sioux Falls, South Dakota 57104

Public Safety Building
Telephone (605) 367-7218

METRO COMMUNICATIONS 911 CITIZEN'S ACADEMY

Sioux Falls, SD - Metro Communications is hosting a 2-part 911 Citizen's Academy starting Tuesday, February 2, 2010 and ending on Tuesday, February 9, 2010. The academy will be held each of those nights from 6 P.M. to 9:30 P.M. at Law Enforcement Center, 320 W 4th St.

The Academy, open to anyone over 18 years of age, will include:

- Listening to dramatic 911 tapes of calls dispatchers handled in the past
- Illustrating how dispatchers handle a 911 call from the time it's placed to when emergency responders arrive
- Learning how Metro Communications provides the best standard of care through a Quality Assurance program
- Observing a 911 dispatcher one-on-one

Class size will be limited and the applicant deadline is January 18, 2010. Applications are available at the Law Enforcement Center or online at www.911metro.org. Applicants may also contact:

Deb Berreth
Operations Manager
(605)367-7297

Jennifer Disburg
Operations Coordinator
(605)367-7828